



ACCESSYSTEM

Company PROFILE

Providing Solution for Small Business & Mid-Level Enterprise.
YOUR SUCCESS IS OUR BUSINESS
accessystem.com

ACCESSYSTEM



Complete IT & Internet Services

ACCESSYSTEM aims to lead the way to the future of Information Technology, delivering technology around the industry with the fastest and most responsible ways of Managing Projects.



TAUSIF I GAZALI
CEO & Founder

CONTENT



Complete IT Solution

ACCESSYSTEM - Complete IT is a comprehensive business solution provider in the field of Information Technology, providing complete IT Solution from Infrastructure Design to Development, Cloud Services, Web Services , Application development , ERP & CRM etc. Head Office in Navi Mumbai - India we have grown to expand into the Gulf region (GCC), reaching cities such as Dubai, Abu Dhabi, Doha & Kuwait City. We have been delivering IT Solution to our valuable Customer/Clients since years 2006.

Founded by Gazali Tausif - CEO, our dynamic team of IT Professionals, Dedicated Engineers & Programmers, specialized in Outsourcing, Virtual IT Department, Managed IT Service, Cloud Services & Web Services, **ACCESSYSTEM** - Complete IT has managed to become a pioneer in the field of Cloud Services, Web Services & Application Development in Dubai. Our consistent and quality-driven business solutions have managed to swell the company's portfolio with over 350 successful projects and a number of retained clients. Aiming to provide IT Solution to Mid-Level Business to Enterprise Level Organization with cost effective and on time project delivery.

We ensure critical element of using IT strategically is to make sure it's running smoothly. Proactively managing your IT is step one of a strategic IT plan, helping your business avoid unexpected downtime and ensuring that your systems are always up and running / up to date with the current industry standards.

ACCESSYSTEM - Complete IT range of flexible, user-friendly service packages ensure the reliability and effectiveness of your technology infrastructure.

No two organizations are the same, so **ACCESSYSTEM** - Complete IT recommends only the service options that address your unique needs making it more productive and cost effective. Our Outsourcing Services & Virtual IT Department/Partnership Agreement is designed to deliver the benefits of a fully staffed IT Department at a fraction of the cost. Working together, we first determine your company's business and IT goals, and then an IT services package is tailored specifically for your organization.

ACCESSYSTEM - Complete IT, Outsourcing Services & Virtual IT Department/Partnership Agreement are affordable, flat fee-based managed services solutions that enable organizations to maximize the performance of their IT infrastructure and increase the business productivity. With 24/7 monitoring, automated performance tuning and maintenance, IT help desk, and remote computer support, helping to keep your focus where it should be - on your business.

Corporate Philosophy - **ACCESSYSTEM** is commits to & things that you can expect from us:

- Peace of mind - we support & monitor your systems 24/7/365.
- Adopting high standards of ethics in all its business actions and practices;
- Providing its Customers/Clients with high quality services, tailor-made to their needs and expectations;
- Guaranteeing highly competitive services to its Customer/Clients;
- Engaging highly skilled personnel supported by an effective organizational structure;
- Implementing an 'equal opportunities' and 'environmentally friendly' policy; and increase productivity.
- Uptime of 99.99% = Less downtime - issues are identified before they cause problems.

Quality Services

ACCESSYSTEM holds reputation in providing cost effective systems integration, as well as for design and development. We use advanced methodologies in all our activities based on well-known international standards such as PRINCE2 & ITIL etc., in order to ensure high quality services for our clients.

Data Security is a top priority area for any Organization/Company. We hold a non-comprehensive approaches for implementing Data Security by applying state-of-the-art standards.

For Quality Assurance we closely monitor and controls all the projects on timely basis in order to ensure that business development is aligned to corporate goals & Customer/Client Satisfaction.

Services & Technology

ACCESSYSTEM offers Total Technology Management Services (TTMS) to ensure all systems function seamlessly. TTMS manages all of your organization's technology, including IT Consulting, IT Outsourcing, Managed Services, Managed Cloud & Hosted Services, Virtual IT Department Last but not the Least Application & Web Development.

IT CONSULTING SERVICES (ITCS) :

Technologies that enable businesses to grow are continuously evolving. Is your organization leveraging IT resources to meet your business growth challenges?

We offering a Complete Consulting Service which helps the customer to navigate this changing landscape. By discovering your current and future IT needs, our consultants develop your custom technology roadmap, and then implement a plan that helps your organization reach its goals.

ACCESSYSTEM - Complete IT, we understand how technology fits into your business plan and is often the building block for day-to-day operations. Our strategic use of the right technologies, not just more technologies, means that our IT recommendations are more than tools to meet immediate needs with cost effective solution.

ACCESSYSTEM - Complete IT becomes a virtual extension of our clients' businesses, helping them develop and maintain a technology strategy that aligns with their business needs and goals.

Technology Strategy goes as below:

1. Discovering your current and future IT needs.
2. Designing the road map, with cost effective solution.
3. Deployment & Implementation.
4. Maintaining the Infrastructure.



IT OUTSOURCING SERVICES (ITOSS) :

Offering a Complete Outsourcing Service package which help in the productivity for each Customer/Client with best of professional onsite and remote support assistance.

5. Pre-defined SLM & SLA for all IT Services and Support.
6. On-site support for all Critical Service Call raised.
7. Immediate Remote Assistance & Site Visit as per SLA.

MANAGED IT SERVICES (MITS) :

Remotely managing Customer's/Client's in house IT infrastructure and/or end-user systems, typically on a proactive basis and under a subscription model.

1. 24x7x365 Monitoring and Management
2. Application Development & Management.
3. Backup & Disaster Recovery. (Ensuring that your mission-critical data files and folders are disaster-proof)
4. Managed Service for Messaging Technology.
 - a. Microsoft Exchange Servers,
 - b. OX Open Exchange.
 - c. Zimbra.

Supporting Technology for Windows Phone, iPhone, Android & Blackberry Support.



5. Monitoring, Managing & Maintaining Infrastructure
 - a. Hardware & Servers,
 - b. Network Devices,
 - c. End User System & Printers.
 - d. Telephone System,
 - e. Security Devices.

Managed Cloud & Hosted Services (MCHS) :

Managing Customer's/Client's Cloud or Hosted IT infrastructure, typically on a proactive basis and under a subscription model. This module mainly helps the Customer's/Client's to achieve maximum productive at nominal cost as this module ensure 99.99% uptime and availability of the services.

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|--|----------------------------------|
| a. Microsoft Azure | b. Digital Ocean Cloud Services. |
| c. Microsoft Office 365 eMail Services | d. Dedicated Server Hosting |
| e. VPS Hosting (Virtual Private Servers) | f. Google Apps |
| g. Zoho Apps Services | |

Supporting Technology for Windows Phone, iPhone, Android & Blackberry Support.



Virtual IT Department (VITD) :

VITD is the best concept for Small Business having multiple office locations & decent number of end-user systems with In-House or Hosted IT Infrastructure, with this ACCESSYSTEM dedicates its work force for all kinds of technical support with virtual presence.

Virtual IT Department support plans include:

- 24/7/365 Remote Monitoring of Critical Systems.
- Remote Management and Administration.
- Vendor Management.
- Hardware Monitoring.
- Antivirus Monitoring and Malware Removal.
- Patches and Updates.
- Spam Filtering.
- Managed Firewall with Security Services.
- Backup, Business Continuity and Disaster Recovery Services.
- Hosted Exchange Server.
- Cloud Services.



Application & Web-Development :

ACCESSYSTEM - Complete IT offers its Customer/Clients for any kind of Application & Web-Development, having the best developer on desk we deliver projects that speaks for us.

- Application Development (ASP .Net , JAVA & PHP)
- Mobile Apps
- Web Development
- e-Commerce Web Development.

Partners & Tools



Digital Ocean – Cloud Services

<https://www.digitalocean.com>

As we all know that Cloud Technology is the most trusted in the recent years in terms of reliability, 99.99% uptime and its cost effectiveness. We offer a complete solution and support for all the requirements raised by our Customer/Clients.



MICROSOFT Azure Reseller

<https://azure.microsoft.com/>

Microsoft Azure is most dynamic cloud solution supporting more the 50+ application, including Virtual Machines, Application Services, Database Services, Storage Services & Backup Services and much more.



MICROSOFT Office 365 Authorized Reseller

<https://products.office.com/en-in/office-365-home>

Microsoft Office 365 is a complete messaging package of business email, calendar, document sharing, one drive, and video conferencing – Lync & Microsoft Online Office Tools such as Microsoft Word, Microsoft Excel & Microsoft Power Point. As one of the global leaders in messaging technology, Plans that include access to Office applications plus other productivity services that are enabled over the Internet (cloud services). Becoming the best service in its class.



Google Apps Authorized Reseller

apps.google.com

Google Apps is a customizable package of business applications including mail, calendar, team site creation, document collaboration, and video sharing. As one of the global leaders in SaaS, Google Apps has experienced accelerating adoption with over 3,000 businesses signing up daily and over 1 million companies already using this solution to improve their business with better messaging and collaboration tools.



Microsoft Silver Certified Partner

www.microsoft.com

Microsoft Certified Partners are independent companies that can provide you with a high level of technical expertise, strategic thinking, and hands-on skills. Microsoft Certified Partners encompass a broad range of expertise and vendor affiliations and their real world perspective can help you prioritize and effectively deliver your technology solutions.

Server Technology



MICROSOFT - Windows Server

<https://www.microsoft.com>

Its The most widely used as Server Technology, also is the most trusted Server operating system in terms of reliability and user friendly, We provide complete solution and support for all the requirements raised by our Customer/Clients.



MICROSOFT - Hyper-V

<http://www.microsoft.com/en-in/server-cloud/solutions/virtualization.aspx>

Microsoft's virtual machine capability. Introduced in Windows Server 2008, it enables multiple instances of Windows, Linux and other operating systems to run simultaneously. It uses the paravirtualization method, which requires the operating system be modified to run as a virtual machine..



Linux - Server

Linux Server Operating System is mostly known for its reliability and Security, including We widely used for our Cloud Solution and Hosting Servers, also mostly its used for Email Server like Zimbra.

Firewall & Security



Hardware Partners



Web Development Tools



Human Resources

General Policy

ACCESSYSTEM recruits well educated, flexible and ambitious people who thrive on change and challenge, are innovative, self-confident and accept responsibility by taking initiative and adapting to a stimulating international standard of working environment.

We seek leadership traits, excellent communication skills, strong academic performance and relevant professional experience. Previous experience in an international or multicultural environment can be very advantageous.

ACCESSYSTEM recruits people from various states (India), in order to allow for a transfer of experiences and bring people of different origins and cultures together to achieve a common goal.

The company offers highly competitive compensation packages and an excellent career development path. Our diverse workforce and multicultural environment helps our employees to balance their work and personal life. Our employees enjoy continuous learning and professional growth in a dynamic professional environment.

Equal Opportunities

ACCESSYSTEM is an equal opportunity employer and applies an "Equal Opportunities Policy" (EOP) for this purpose. This policy covers all aspects of employment, from advertising of vacancies, selection, recruitment and training to working conditions and reasons for termination of employment.

To ensure that this policy operates effectively we regularly monitor the working environment and take appropriate action if necessary.

Our actions are directed to immediately eliminating unlawful direct and indirect discrimination and promote equality of opportunity.

Our long term aim is that all the society groups are proportionally represented in the composition of our workforce. Our EOP and the measures for its implementation have been defined on the basis of advice from relevant bodies and in consultation with representatives of our employees.

Contact Information

INDIA

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Overseas Office / Partners

UNITED ARAB EMIRATES

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